



NUTLAND CARPET ACCESSORIES LTD

## **Privacy Statement**

We at Nutland Carpet Accessories Ltd respect the privacy of our customers and are committed to preserving your online safety by preserving your privacy at anytime you visit or communicate with our website. Our Terms of Use and Privacy Policy offers you a thorough explanation regarding your personal data provided to us or any data we may collect from you.

Nutland Carpet Accessories Ltd is committed to ensuring that your privacy is protected. We will not ask you to provide information when using our website, however, if you do provide information then please be assured that it will only be used in accordance with this privacy statement. Please be aware that communications over the internet, such as emails, are not secure unless they are encrypted. We do not accept any responsibility for any unauthorised access or loss of personal data beyond our control.

This Privacy Policy is updated from time to time; therefore, it should be reviewed occasionally.

We have reviewed the General Data Protection Regulations and have made the necessary changes to this policy which is effective from the 25<sup>th</sup> May 2018.

### **Collected Information**

Nutland Carpet Accessories Ltd may collect the following information: Contact information including name, title, email address, postal address, postcode, preferences and other information relevant to customer surveys and/or offers.

Use of your Information – This information assists us in understanding your needs so that we can provide you with the best service. We may use this information to improve our products and services as well as keeping you up to date with promotional emails and newsletters about new products, special offers or other information which we think you may find of interest using the contact details you have provided. It also helps us in the management of internal records.

### **Security**

We are fully committed to ensuring that your information is secure. All of our employees with access to your personal data and/or who are associated with the processing of that data are contractually obliged to respect the confidentiality of your personal data. We have implemented technology measures and security policies to protect the personal data that we have in our control from unauthorised access, improper use, alternation, unlawful or accidental destruction or accidental loss.

### **Cookies**

A cookie is a small file that asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a

particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

Any information collected will not have any identifying data. It is statistical data about our visitors and how they have used our site. No personal details will be shared that could identify you. Your browser has the ability to decline cookies. This is done by setting your browser options to decline all cookies. Note: if you do decline the download of cookies, some aspects of our site may not work or allow you access.

### **Third Party Links**

Third party links are available on our site. These third party links have their own privacy policy, which you agree to when you click on the link. We are not responsible nor do we accept responsibility for third party links. Our liability covers us only on our site and thus we do not accept liability for third party links as we have no control over them.

### **Controlling Your Personal Information**

You may choose to restrict the collection or use of your personal information if you have previously agreed to us using your personal information for direct marketing purposes. You may change your mind at any time by writing to or emailing us at [emma@nutlandcarpets.co.uk](mailto:emma@nutlandcarpets.co.uk)

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

We will use your personal information to send you promotional information about third parties which we think you may find interesting if you would rather not receive this information please let us know.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect.

Please feel free to contact us with queries, requests or comments you may have about our Privacy Policy. We welcome any communication via the email address supplied here: [emma@nutlandcarpets.co.uk](mailto:emma@nutlandcarpets.co.uk)